

Activity Report date range from 01/09/2026 to 30/09/2026

Data to be entered manually



MISC email requests = 563



2712

Total No. of calls to
Surgery



2594

No. of calls answered
within two minutes



70

Number of calls
abandoned

Emails Appt Requests = 192



3076

Booked
Appointments



58

DNA
Appointments



0

Appointments made
online (by patient)



52

Average Waiting
Time (Minutes)



13

Visit Consultations



620

Telephone Consultations



2202

Clinical (& F2F)
Consultations



4817

Administrative
Consultations



580

Online Medication
Requests



1335

Acute Prescription Issued



12820

Repeat Prescriptions
Issued



8.85

Average NHS Cost (£)
of medication



293

Referrals



135

Urgent Referrals



0

Private Referrals



286

eReferrals (online)



140

Sick notes issued



828

Letters sent



1759

SMS Messages Sent



1489

Pathology Reports

Report compiled on October 2, 2026 at 1:03 PM